

Town Hall Meeting Q & A's

You asked, and we've answered! Over 800 questions were submitted during the original restructuring town hall meetings and through our website. We've carefully reviewed and condensed these inquiries to provide you with comprehensive answers. If you require further clarification, or have additional questions, please don't hesitate to reach out to your Administrator. Your feedback is invaluable as we navigate this period of change together.

[Click here or visit the website to view the Resident Restructuring Q & A blog post by clicking the "News" menu item](#)

(See Front Desk Staff or an Administrator for a printed copy)

The Lodge Tax Exemption Appeal- Approved!

Months of effort have culminated in a resounding victory regarding the appeal of the levied property tax for The Lodge at Shannondale - Knoxville. This achievement is a true blessing. The entire Shannondale community, including its residents, can now look forward to reaping the benefits of this decision, both in the present and well into the future. The success of this appeal is additional testament to ensure Presbyterian Homes of Tennessee, Inc. continues on the road to sustainability.

Dining Service Partner Selection

Selecting the perfect dining services partner is a pivotal decision for our community. With three competitive bids currently in process, we recognize the importance of making the right choice. At our core, we believe that the dining experience plays a significant role in the well-being and satisfaction of our residents. That's why, once the proposals are in, we are committed to collaborating closely with our resident councils. Their invaluable input and feedback will guide us in choosing a partner who not only meets our operational needs but also aligns seamlessly with our residents' preferences and expectations. Together, we'll ensure that the dining services in our communities are something to be enjoyed....each and every day!

Dashboard

Total Occupied Units/Residents-Both Campuses	Units or Beds	Week Ending						6-Week Trend	
		7/14	7/21	7/28	**8/11	8/25	9/8		
Independent Living-Units	337	316	315	315	315	309	309	Dn	
Assisted Living-Residents	89	44	44	43	43	45	43	Dn	
Skilled Nursing-Residents	250	149	148	146	146	131	142	Dn	
Independent Living-Units	337	93.76%	93.47%	93.47%	93.47%	91.69%	91.69%	Dn	
Assisted Living-Residents	89	49.44%	49.44%	48.30%	48.30%	50.56%	48.30%	Dn	
Skilled Nursing-Residents	250	59.20%	59.20%	58.40%	58.40%	52.40%	56.8%%	Dn	
Total Full Time Equivalent Employees (FTEs)*		7/14		7/28		8/11	8/25	9/8	6-Week Trend
Total		285.3		284.15		270.25	267.36	261.66	Dn
Regular		245.56		245.69		228.17	234.74	228.18	Dn
Total Premium		39.74		38.47		42.08	32.62	33.48	Dn
Premium		7/14		7/28		8/11	8/25	9/8	6-Week Trend
Baylor Weekday***		4.4		6.39		8.15	0	0	Dn
Agency***		0		0		0.0	0.51	1.20	Up
Baylor Weekend		17.53		15.94		16.60	15.42	16.03	Dn
Total Overtime		17.81		16.14		17.33	16.70	16.25	Dn
Incentive Pay		7/14		7/28		8/11	8/25	9/8	6-Week Trend
Total Incentive Pay		\$23,970		\$16,370		\$12,195	\$3,034	\$569	Dn
* Based on worked hours only									
**Report changed from weekly to biweekly									
***see note under Employee News									

Coming Soon - New Website

In the quest for a new website, the task at hand is not just about choosing a design; it's about ensuring the perfect fit and functionality. With three promising proposals, selecting the right one is paramount. The website is the digital face of Shannondale, and getting it right means aligning not just with aesthetics but with our goals, values, and our residents and future residents. The right fit can make all the difference, transforming a website into a powerful tool that engages, resonates, and honors the active senior lifestyle. We plan to include important components like video tours, pricing and advanced calls to action to name a few. Look for an announcement in our next edition.

What is a CCRC?

Part 1. Introduction to Continuing Care Retirement Communities

Welcome to the first installment of our two-part series on Continuing Care Retirement Communities (CCRCs). The second part will be in the next edition.

If you're curious about senior living options and planning for your best years, CCRCs, like Shannondale are worth exploring. These unique retirement communities offer a range of services and care levels designed to accommodate changing needs as you age.

A CCRC, sometimes referred to as a Life Plan Community, is an age-restricted residential community that provides a continuum of care to seniors. What sets CCRCs apart is the seamless transition between independent living, assisted living, and skilled nursing care, all within the same community. This means you can age in place without having to relocate if your health needs change.

Common Trends and Considerations:

- 1. Retirement or Early Retirement:** Many individuals and couples choose to move into a CCRC when they retire or as they approach retirement age. This is a time when they may be considering downsizing, reducing home maintenance responsibilities, and planning for their long-term care needs.
- 2. Good Health:** Some people prefer to move into a CCRC while they are still in good health and can fully enjoy the independent living aspects and the amenities offered by the community. It's seen as a proactive step to plan for future healthcare needs.
- 3. Desire for Community:** The sense of community and social engagement is a significant draw for many CCRC residents. Some individuals move in when they are still active and socially engaged to fully embrace the community lifestyle.

What is a CCRC?continued

The Benefits of CCRC Living

Let's explore some of the key benefits and considerations of Shannondale.

Key Benefits:

1. **Continuum of Care:** CCRCs provide a seamless continuum of care that accommodates changing health needs as residents age. You can transition from independent living to assisted living and even skilled nursing care within the Shannondale community, without the need to move to a different facility.
2. **Security and Peace of Mind:** CCRCs offer a sense of security because residents know they have access to the care they may need in the future. This peace of mind can be particularly valuable as people age and face uncertain health challenges.
3. **Vibrant Social Life:** CCRCs often have a wide range of social activities, clubs, and events that promote a vibrant and active social life. This can help combat loneliness and provide opportunities to make new friends and stay engaged in meaningful activities.
4. **Maintenance-Free Living:** CCRCs take care of property maintenance, landscaping and optional housekeeping, allowing residents to enjoy a maintenance-free lifestyle. This is especially appealing to those looking to downsize and simplify their lives.
5. **Amenities and Services:** CCRCs typically offer a variety of amenities, including fitness centers, dining options, libraries, and transportation services. These amenities can enhance the overall quality of life for residents.
6. **Access to Healthcare:** CCRCs often have on-site healthcare facilities and healthcare professionals, making it convenient for residents to access medical care. This can lead to quicker response times in emergencies and routine healthcare needs.
7. **Staying Close to Family:** If your family lives nearby, moving into a CCRC can keep you closer to loved ones, providing peace of mind for both you and your family members.
8. **Estate Planning:** By moving into a CCRC, you can often protect your estate because your entrance fee may be partially refundable to your heirs or estate, please consult your legal counsel.
9. **Engagement and Fulfillment:** CCRCs encourage residents to remain active and engaged, which can lead to a sense of fulfillment and purpose in retirement.

Resident News

Maryville Resident Featured in The Daily Times



Jane Breunig, a Maryville resident of Shannondale, was recently featured in a **Daily Times article** highlighting her visit to the Delozier family farm in Maryville where she got to see the farm's acres of sunflower fields. Shannondale helped make her dream of visiting a sunflower field a reality after Breunig took a painting class at Shannondale and told Activities Director, Jen Krueger, about this item on her bucket list. The class had been painting the yellow gold flowers.

Krueger, who lives not far from the sunflower fields at the Delozier farm, set a plan into motion for a field trip. Last week, Breunig was taken by Shannondale staff to the Delozier farm to see the beautiful fields of tall sunflowers.

You can read the full story online at TheDailyTimes.com or by clicking this link.

Thank you to Jen Kreuger, Kendra Smotherman and the Delozier Farm for helping to make Jane's dream a reality. We are very grateful for our amazing staff and compassionate community partner .

Resident Council & Town Hall Meetings

The next Resident Council meetings will be:

- Knoxville, September 21st at 10 am in the Lodge-Conference Room
- Maryville, September 29th at 10 am in the Chapel

The next Town Hall Meetings will be:

Maryville- October 11th at 10 a.m. and 2 p.m. (R.C. Chapel)

Knoxville-October 5th at 2 p.m. (Lodge Chapel)

For Resident News, please submit news items to your campus contacts below by 1 PM on Wednesday the week of publishing.

Knoxville:

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Maryville

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Phone: 865.982.4599 ext. 202

Employee News



We recently asked on our social media channels for followers to give shout-outs to Shannondale team members who bring joy to our residents' lives and we had a great response! Below are some of the shout outs team members received:

“Mrs. Kris Newvine is the BEST social worker!”

“Samantha Goins, Melissa Stuart, and Trey Ussery! Truth be told, I love all my Shannondale family.”

“Ashley Cooper arrived at Shannondale a few weeks before I did in 2013. What an adventure we’ve had !”

“Pat Regan- we have a great team!”

“Shoutout to Kamisha Blair!”

“Shoutout to Mandy Lewis!”

We would like to shout-out to ALL of our dedicated Shannondale team members across both campuses who show the “joy” each and every day!

You make a difference & we appreciate you!

For Employee News, please submit news items from either campus to Linda Wolfenbarger by 1 PM on Wednesday the week of publishing.

Linda Wolfenbarger

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